

## **PUBLIC UTILITIES COMMISSION**

106 New Garden Street, Queenstown, Georgetown, Guyana, South America

## **Complaint Form**

You should contact the utility company against which you have a complaint before seeking the PUC's Intervention. If you are not satisfied with the outcome, the PUC will be pleased to investigate your complaint.

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Our Reference: PUC//(6	Official Use Only)	Date:
Compl	ainant Information	
Name of Complainant:		
Address of Complainant:		
Contact Telephone:		
Alternative telephone Number:		
Email Address:		
Serv	vice Information	
Does this complaint concern your home or business?	Home □	Business □
Name of Service Provider:	Nature of Problem:	
Account Name:		
Address:		
Account No.:	Customer No.:	
Meter Number:		
Complainant's relationship to Account Holder:		
Please state name of the Utility representative you spo	ke with, date of contact and	doutcome of discussion.

## **Complaint Details**

Ple	Please set out your complaint briefly:				
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Do you have documents/supplementary information to support your complaint? Please specify and attach copies:					
How	did you learn about the PUC?				
	Advertisement: Newspaper/ Radio/ Television		Friend		
	Previous Complainant		Programmes: Radio/ Television		
	News: Newspaper/ Radio/ Television		Referred by a Utility		
	Relative		Staff of the PUC		
	Other				

By signing this form, I hereby acknowledge that I (or the Account Holder) remain responsible for any current charges which are due to the Utility against which I have this grievance and all the contents of this document are true and correct.

SIGNATURE OF COMPLAINANT

**Georgetown Office** 

Lot 106, New Garden Street, Queenstown, Georgetown Tele #: 592 226 7042/ 592 227 2182 – Fax: 592 227 3534 Website: www.puc.org.gy **Berbice Office**